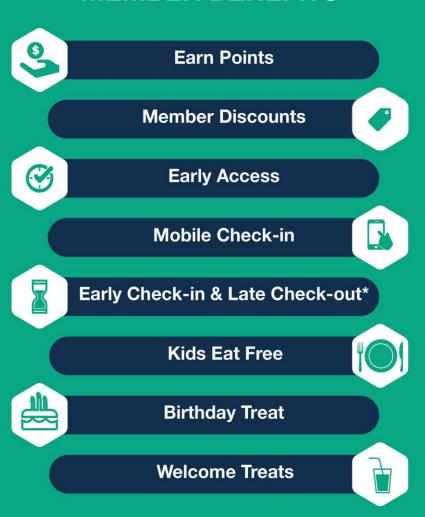


# **MEMBER BENEFITS**





# Become A Member Todayl











# ITS BETTER TO BE A MEMBER

Direct access to exclusive offers and benefits

## MEMBER BENEFITS Enjoy exclusive member discounts: From 5% DISCOUNT off hotel best available rate ROOM Extra bed 20% DISCOUNT off (Damai Beach Resort) applicable for bookings through Insiders Club From 10% DISCOUNT off total bill MEMBER DINING exclude alcoholic beverages DISCOUNTS **SPA** From 10% DISCOUNT off selected packages **LAUNDRY** From 25% DISCOUNT on normal and dry cleaning applicable at participating outlets at the hotels. discounts cannot be used in conjunction with other promotions, offers or discounts. discounts and participating outlets are subjected to change and review. STAY.DINE.SPA with us **HOST PRIVATE or SOCIAL EVENTS** with us Earn Points while you spend. Redeem the Points towards free night, dining and more **EARN:** RM1 = 1 Point (or earn more Points during member promotion) **REDEEM: 1 Point = RM0.01** EARN & REDEEM Points don't expire\* POINTS Private and social events like birthday, anniversary, wedding, reunion etc. For hosting of private and social events at our participating meeting/ banquet venues, please inform our meeting/sales team about your Insiders Club membership upon booking and payment. Only qualifying events and eligible spends will be entitled to Points earning (maximum cap may apply at discretion of hotel). Refer to our meeting/sales team for further details. Points earned from eligible spends for the event will be credited to your Insiders Club account within one (1) month after the event upon full settlement of total bill. Points earning and/or redemption is not applicable for public, corporate and government meetings and events. EARLY ACCESS Get offers and promotions before anyone else Seamless check-in for stay MOBILE CHECK-IN applicable for bookings through Insiders Club and direct bookings with hotel Elevate your stay with a complimentary welcome mocktail\* at our hotel WELCOME TREATS lounge/restaurant during stay \*for 2 persons per room per stay; applicable for bookings through Insiders Club Stay a little longer **EARLY CHECK-IN** Enjoy complimentary early check-in\* and late check-out\* if the room is LATE CHECK-OUT available \*subject to availability; applicable for bookings through Insiders Club Celebrate your special day with us. Stay with us during your birthday month. Enjoy complimentary room upgrade\* to the next best category BIRTHDAY TREAT Present passport/NRIC upon request during check-in; \*subject to availability; applicable for booking through Insiders Club Children below 6 years old (up to 2 children) eat for free when dine in with KIDS EAT FREE each paying adult. Access latest offers, book stay, mobile check-in, purchase deals, earn Points ALL IN APP

Proof of valid Insiders Club membership required (show your digital membership card or QR Code through the Insiders Club app or login to your Insiders Club account via its website).

& redeem for rewards, and more.

Member benefits and offers are subjected to change and update without prior notice.

Other terms and conditions apply.

Please refer to Insiders Club App for latest benefits and offers.

<sup>\*</sup>Subject to availability.



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### HOTELS & OUTLETS

DINING	
Grand Margherita Hotel	Orchid Garden Coffee House Meisan Restaurant Rajah Lobby Lounge Tribes Jazz & Reggae Lounge Rajang Terrace
Riverside Majestic Hotel Puteri Wing	Puteri Lobby Lounge Majestic Restaurant River Palace Cantonese Restaurant
Riverside Majestic Hotel Astana Wing	Sape Restaurant Sky Lounge Suasana on 18 Fine Dining Deli Café
Damai Beach Resort	Café Satang
SPA	

Damai Beach Resort Sadau Massage & Spa

Participating hotels and outlets are subjected to change and update.

# MOBILE CHECK- IN

# Streamline Your Stay

Self-check-in via App for your coming stay with the Insiders Club App for smooth and seamless check-in experience.

Mobile check-in available as early as one (1) day prior to arrival, for confirmed bookings made through the App or when you book directly with the hotel through its website, by call, email or in person.

## FOLLOW THE STEPS BELOW:

- 1 a) BOOKING VIA APP Select Booking from App
  - b) DIRECT BOOKING WITH HOTEL Import booking to App
- 2 ONE-TIME ID VERIFICATION (first-time user only)
- 3 PRE-AUTHORISE CHECK-IN DEPOSIT
- 4 CONFIRM RESERVATION DETAILS
- 5 PROCEED PRE-CHECK-IN
- 6 QR CODE ASSIGNED (on arrival day) (Pre-Check-in Complete)
- 7 WELCOME! SHOW QR CODE (upon arrival) Collect room key from reception counter